

New HITS® BPOS Installation



Pre-BPOS Client Software Requirements:

Prior to the installation of the BPOS client software, ensure that each workstation has some minimum programs installed and updated:

Step #1: Install/Update Java ~

Log onto www.java.com

- Click on Free Java Download
- Click on Agree and Start Free Download
- Follow the prompts to complete the installation of Java

Step#2: Install/Update Adobe Reader ~

- Log onto www.adobe.com
- Click on Adobe Reader
- Click on Download Now

Follow the prompts to complete the installation of Adobe Reader.

Step #3: Install any new printers and perform a Windows test print from all workstations.

Step #4: (Optional) Install/Update a reliable anti-virus package.

After completing the above steps, contact the HITS® Technical Support Center (HTSC) at 800-422-2032 to schedule the BPOS client software installation for each workstation.

Hardware and O/S Recommendations:

- CPU and RAM: If purchasing a new computer, we always recommend purchasing as powerful a general PC as possible. Currently, the I7 or equivalent is our recommendation. As a minimum, you should use a duo-core or I5. Likewise with RAM; 4GB of RAM is recommended or 2GB as a minimum. Note: The faster the workstation computer, the faster certain “client-side” operations will run.
- O/S: HITS® BPOS will run on a client workstation running virtually any version of Windows that can connect to the Internet. We have customers running various versions of Windows XP and Windows 7. However, Andreoli & Associates, Inc. recommends Windows 7 Professional.